

SDDC-PP Advisory 17-0044

Date: 12 January 2017

From: AMSSD-PP Scott AFB, IL 62225

To: All Military Service Headquarters Representatives and Worldwide Personal Property Shipping Offices (PPSOs)

Subject: Revocation Action for Hidden Valley Moving Southwest, Inc. (AVHL)

1. Effective 12 January 2017, AVHL has been revoked from participation in the Department of Defense (DOD) Personal Property Program (DP3) for failure to meet to the requirements of the Defense Personal Property Program (DP3).
2. All shipments in Storage-In-Transit (SIT) must be terminated. PPSO should issue a GBL correction notice indicating the termination date and that the TSP is authorized to invoice for services performed up to the termination date. PPSO should contact the affected storage warehouse and arrange for continued storage and final delivery-out using local purchase procedures.
3. For shipments en route that require SIT at destination, shipment should be terminated upon arrival at the destination agent warehouse. PPSO should issue a GBL correction notice to terminate the shipment prior to SIT authorization to AVHL, as well as arrange for required storage and delivery- out with the destination agent using local purchase procedures. NOTE: Due to DPS functionality, shipment must be put in a "Storage in Transit" and then Terminate.
4. PPSOs should monitor shipments awarded to AVHL. In the event any shipment becomes frustrated, contact the SDDC-PP Operational Support and Quality Team at army.sddc.safb.pops@mail.mil for additional guidance.
5. PPSO's are reminded to inform customers inquiring about claims that the TSP has been revoked. The member should transfer their claim to the appropriate Military Claims Office.
6. Email any questions/concerns pertaining to this message to the Operational Support and Quality Team at army.sddc.safb.pops@mail.mil.
7. This message was approved for release by Chief, Business Processes Division, HQ SDDC