

SDDC-PP Advisory #17-0100

Date: 03 May 2017

From: HQ Scott AFB, IL

To: Personal Property Transportation Service Providers (TSP)

Subject: Update to Foreign National (FN) User Policy for Accessing the Defense Personal Property System (DPS)

Ref: SDDC-PP Advisory #17-0090 (incorrectly released as "17-1790"), FN User Policy for Accessing the DPS, dated 06 April 2017

1. Per the reference, HQ SDDC notified the personal property TSP community that effective 06 May 2017, all FN DPS users must obtain External Certificate Authority (ECA) credentials to access applications through the Electronic Transportation Acquisition (ETA) identity and access management service.

2. UPDATE: 09 May 2017, USTRANSCOM will request approval through the Defense Security/Cybersecurity Authorization Working Group (DSAWG) and Information Security Risk Management Committee (ISRMC) for an exception to the Public Key Infrastructure (PKI) policy. While the DSAWG and ISRMC decide the path forward, HQ SDDC will allow existing FN users to access the DPS via userID/password combinations after the 06 May 2017 compliance deadline. This concession only applies in situations where ECA issuance is not available.

3. BACKGROUND. HQ SDDC PP explored and closed several avenues for locating authorized DoD employees (ADE) to validate FN users in these countries: India, Japan, Korea, Italy, Switzerland, Bahrain, Germany, Portugal, and Spain. My staff contacted Defense Information Systems Agency (DISA) and U.S. Embassy personnel, and asked their points of contact to act as ADEs (we were unsuccessful; DISA and U.S. Embassies will only validate '.mil' and '.gov' users.)

HQ SDDC has no authority to direct Military Service activities to act as ADEs for TSPs' FN agents, or to require DoD personal property employees to perform identity proofing for non-U.S. citizens. Regardless, HQ SDDC held a teleconference with the Military Service Headquarters representatives 20 March 2017, and asked if the Services would verify FN identities. The Military Service Headquarters declined to have their responsible personal property shipping activities take on this burden, and noted that there are no Service-controlled personal property offices in India or Switzerland.

During the 17 April 2017 teleconference with industry associations and TSP participants, HQ SDDC discussed having TSP U.S. citizens—either residing in the United States or in the specific countries cited in the previous paragraph—act as Trusted Agents or Trusted Correspondents. This option was not possible, as both IdenTrust and

Operational Research Consultants still required ADE identify proofing.

Again, none of the previously mentioned options were viable courses of action. If the DSAWG/ISRMC denies additional policy waivers or exemptions, TSPs may be required to use technology (e.g., telephone, e-mail, facsimile, or written correspondence) to bridge these gaps or change their internal processes as appropriate.

4. HQ SDDC will keep the personal property TSP community informed when there are any changes to the FN PKI exception policy. In the interim, please email questions regarding this message to army.sddc.safb.ppcf@mail.mil.

5. This message was approved for release by the Chief, Personal Property Systems Integration Division, HQ SDDC.