

SDDC-PP Advisory #17-1790

Date: 06 April 2017

From: HQ Scott AFB, IL

To: Personal Property Transportation Service Providers (TSP)

Subject: Foreign National (FN) User Policy for Accessing the Defense Personal Property System (DPS)

1. Historically, DPS FN users have been exempt from meeting Department of Defense (DoD) Public Key Infrastructure (PKI) requirements for accessing applications through the Electronic Transportation Acquisition (ETA) identity and access management service. Effective 03 April 2017, FN users in the below listed countries must obtain a commercial DoD-approved External Certificate Authority (ECA) PKI certificate to access the DPS. All FN DPS users who do not hold DoD-issued common access card (CAC) credentials must have the required ECA PKI certificates not later than 06 May 2017, or risk losing access to the DPS.

Afghanistan	Greenland	Saudi Arabia
Australia	Israel	Singapore
Bahrain	Japan	South Korea
Belgium	Jordan	Spain
Canada	Kenya	Switzerland
Czech Republic	Kuwait	Taiwan
Denmark	Luxemburg	Thailand
Egypt	Mexico	Turkey
France	Netherlands	United Arab Emirates
Germany	New Zealand	United Kingdom
Greece	Poland	

2. Users may contact IdenTrust or Operational Research Consultants to obtain ETA-approved DoD PKI digital certificates as follows:

- a. IdenTrust, Inc.  
Email: [helpdesk@identrust.com](mailto:helpdesk@identrust.com)  
Telephone: 888.882.1104  
Internet: <http://www.identrust.com/eca/eta>
- b. Operational Research Consultants, Inc. (ORC)  
Email: [ecahelp@orc.com](mailto:ecahelp@orc.com)  
Telephone: 800.816.5548  
Internet: <http://www.eca.orc.com>

3. FN users will be required to find an authorized DoD employee (ADE) or U.S. government employee as a sponsor. Please review the instructions provided by the IdenTrust or ORC provider (contact information is under paragraph 2a and 2b.)

4. This message was approved for release by the Chief, Personal Property Systems Integration Division, HQ SDDC.